

Floyd County Medical Center Good Faith Estimate Rights

Under the law, healthcare providers need to give **patients who don't have insurance or who are not using insurance** an estimate of the bill for medical items and services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.
- Make sure your healthcare provider gives you a Good Faith Estimate in writing at least 1 business day before your medical service or item. You can also ask your healthcare provider, and any other provider you choose, for a Good Faith Estimate before you schedule an item or service.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate.

For a Good Faith Estimate, call the Floyd County Medical Center at 641.257.5506 and leave your name, phone number and someone will return your call by the next business day.

For questions or more information about your right to a Good Faith Estimate, visit <https://www.cms.gov/nosurprises> or call 1.800.985.3059.